



telguard®



# Bespoke DDA

The TelGuard Bespoke DDA product is a range of telephone based entry systems that are individually tailored to the requirements of the customer and to assist with Disability Discrimination Act applications. The Bespoke DDA is designed to suit smaller projects of up to 9 houses/apartments/offices. As with all TelGuard audio products, there are only three connections required. A telephone exchange line socket or analogue extension of a telephone system, a 230v 5A power source for the 12v power supply unit and a multicore connection to the equipment to be controlled.

The Bespoke DDA is available with 1-9 backlit, halo illuminated, tactile Braille call buttons in addition to trade and assistance buttons. A backlit coded entry keypad is also available, operated by entering a 4 digit code.

Where there is a requirement for video entry, a camera may be mounted in the call panel and the picture is either modulated onto a TV aerial for viewing on a normal television or directly linked to a monitor. A proximity reader may also be panel mounted for access control. These items operate independently to the TelGuard unit.

## Basic System Operation

A visitor presses the required number on the panel by using the buttons. A phone call is then made to the destination. On answering the call on the telephone two way speech may take place. After confirming the identity of the visitor, the '#' key is pressed on the telephone and a tone will be heard to indicate operation of the command to open the door/gate/barrier.

TelGuard is able to be operated from a cordless or mobile phone, making communication with the entrance possible even when out of the property.

## Standard Features

- Visual LED call progress indication 'SPEAK NOW', 'DOOR OPEN'
- Five relays
- Backlit halo illuminated tactile Braille buttons
- Secondary number search facility \*\*
- Full duplex speech
- 316 marine grade stainless steel fascia
- Trade facility
- Concierge divert
- Vandal resistant

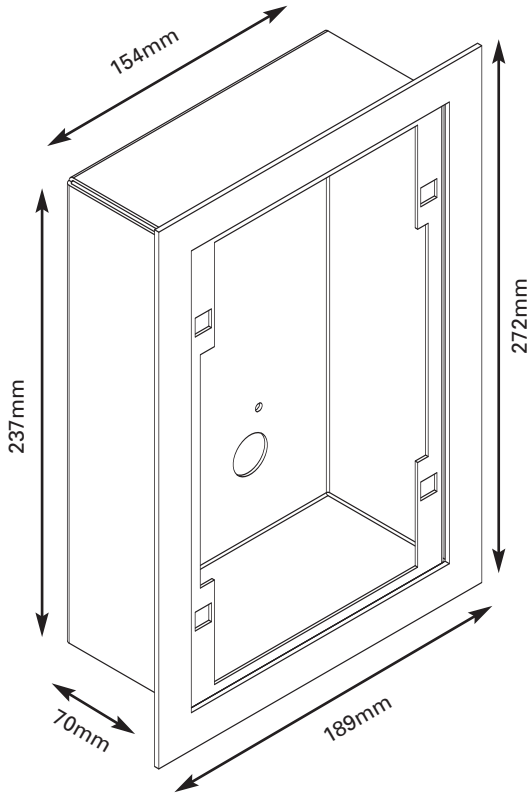
## Optional Features

- Acoustic call progress indication 'ENTRANCE CALLING', 'ENTER'\*
- Door panel call alert to destination on receipt of call 'ENTRANCE CALLING'\*
- Backlit coded entry keypad
- Monochrome or colour camera
- Panel mounted proximity reader
- Wheelchair user assistance button
- Slave panel for wheelchair users
- Concierge button
- Brass
- Powder coated finish

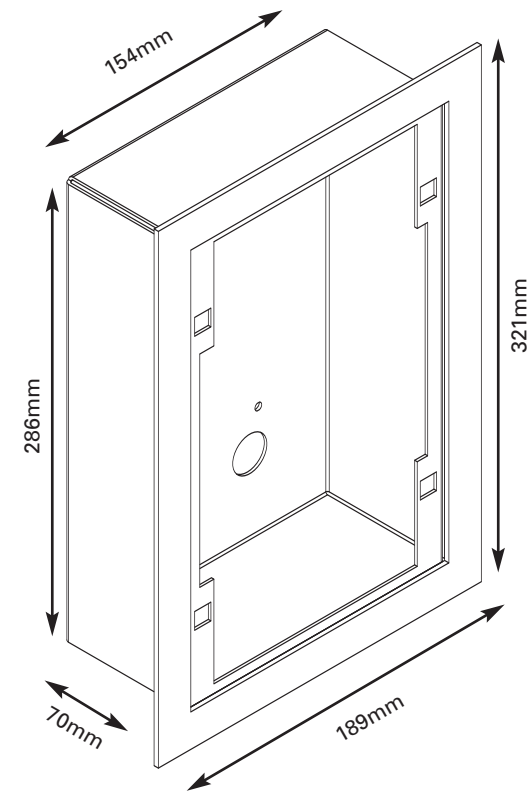
\* *Recordable on site*

\*\* *Reliant on local exchange timings*

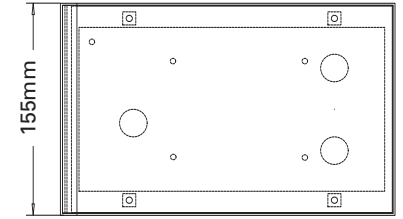
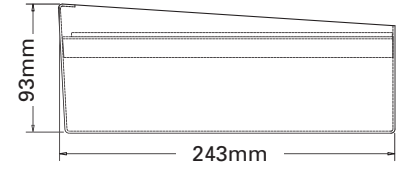
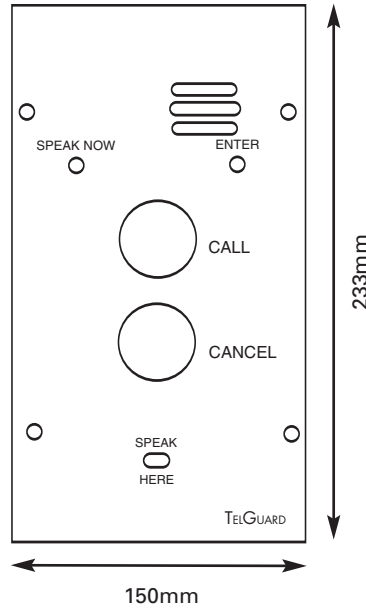
# TelGuard Bespoke DDA



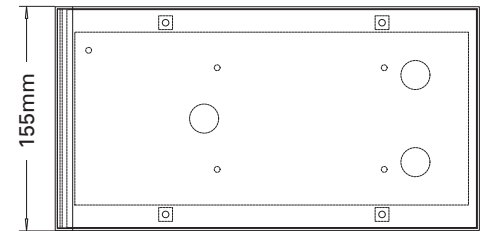
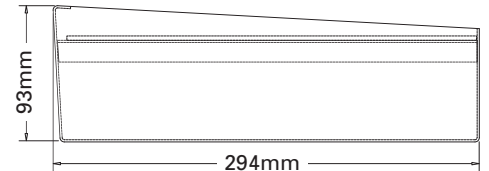
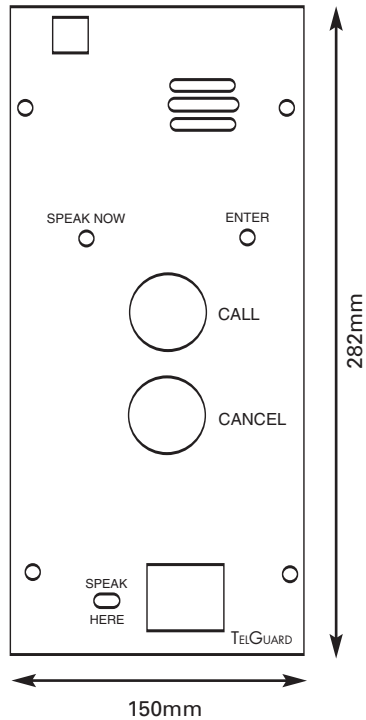
**Flush back box**



**Flush back box**



**Surface back box**



**Surface back box**

## Specification

- Power supply: 12v 1A DC (supplied with system)
- Power consumption: 400 mA @12v
- Telephone connection: standard 'BT' type telephone socket or analogue extension from a PABX
- Telephone type: standard tone generating telephone, DECT or mobile. All telephones must have a '#' key and be able to tone dial from all keys on an incoming call
- Secondary number search facility: activated on engaged tone or if call is not answered within a preset number of rings.\*
- Programming: actioned remotely from TelGuard offices by trained staff.
- Operating relays: five – pulsing/latching
- Operating commands:
  - Relay 1 = # or single digit 0 – 9\*\*
- Call number sequence: 1 – 4 digits
- Relay contact ratings:
  - Relay 1 – 2.5A @24v ac/dc
  - Relay 2,3,4,5 -100mA @24V ac/dc
  - Clean contacts
- Relay activation time: 1 – 9 seconds

\* Reliant on local exchange timings  
 \*\* Single digit operation of R1 removes tone control of remaining relays