

AS PASSENGERS CHECK IN AT T5, EA GROUP CHECKS OUT



Robert Munday
Managing Director
EA Group UK

THE DEVELOPMENT AND CONSTRUCTION OF HEATHROW'S TERMINAL 5 HAS BEEN ONE OF THE MOST CHALLENGING AND IMPORTANT EUROPEAN PROJECTS IN RECENT YEARS. WITH PHASE 1 SCHEDULED TO BE COMPLETED AND OPEN BY MARCH 2008, THE BAA LEADERSHIP TEAM CHOSE SUPPLIERS WHO COULD ACHIEVE EXCEPTIONAL PERFORMANCE ON SITE WHILE ALSO DELIVERING TO THE TIGHT TIMESCALES REQUIRED.



→ At the outset a unique contractual arrangement called the T5 Agreement was implemented. Through this BAA took on all the risk for the 4.3 billion pound project enabling suppliers and contractors to work in fully integrated teams to deliver the projects milestones on time and on budget.

A thorough selection process took place before the BAA team awarded the EA Group with the CCTV and Card Access Install Contract. According to EA, winning the contract was down to gaining knowledge and a thorough understanding of every aspect of the Install and Commissioning requirements.



Rob Garrad
Associate of Arup
Security Consulting
Terminal 5 Systems'
Security Manager

Asked why they had selected EA, Rob Garrad, Terminal 5 Systems' Security Manager pointed to EA's commercial offering and technical capability stating that 'their in depth responses and attention to detail made them stand out from their competitors'.

Throughout the project EA Group management and employees were fully committed to the partnership principle, contributing to the design implementation and making valuable suggestions regarding the installation process. "The EA Team have proven that they can deliver to tight

deadlines with appropriate levels of skills and expertise required by the T5 Leadership Team. They've also been confident to challenge the T5 Management Team regarding resourcing and planning and in most instances have actually saved rather than increased costs" said Rob Garrad.

Commenting on the partnership and technical skills of EA throughout the construction of Phase 1, Rob Garrad went on to say "the knowledge and technical capabilities of (EA's) engineers greatly complements the T5 Security Team's delivery capability. Throughout they've worked successfully with Designers and the Production Team, agreeing methods of implementation and demonstrating their willingness to contribute to the success of a major project." Rob Garrad praised EA's professional approach by concluding "The Group's performance has exceeded our expectations and thanks to them T5 is looking to close out the delivery as close to programme as is practicable."

EA Group has hailed the BAA T5 Agreement a resounding success in maintaining the time scales and deliverables of this vast contract by uniting teams under the single banner of Terminal 5. Reflecting on the completion of Phase 1, EA Group's Managing Director, Robert Munday said, "Once again, our proactive and positive management spirit proved a crucial element which prevailed from start to finish. We acknowledge the contribution made by our entire on site team". **Enjoy the T5 experience, we have!**

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