

# **Company Profile**













The art of making an entrance

We present this summary of information about our company EA Group (UK) Limited for your consideration. Should you require any further information please contact us on 01372 459536 or email sales@ea-group.co.uk

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# An overview of our great

## company

EA Group UK Limited are part of the Electro Automation group of companies. A collaboration of industry leading expertise within the automatic door, access control, electronic security and traffic systems market sectors.

With its Head Office and Showroom located in Bookham, Surrey, and regional workshops and stores in Leicestershire, EA Group (UK) Limited provide a comprehensive installation and support service within the automatic door, turnstile, access control, and security market sectors.

Contract administration, project management, technical support and 24 hour, 365-day service is coordinated from Bookham.

We have worked for many years with the police and other government organisations and our engineering staff are both security screened and CRB checked.

To guarantee a quality, affordable solution to our customers, EA Group have formed strong business partnerships with key manufacturers. To ensure best industry practice, our sales and engineering staff have received a high level of skills training EA Group aim to encompass the future requirements of an industry being set continual challenges to provide more modern and energy efficient products which perform to exacting Health and Safety regulations.

supported by their ADSA accreditation.

Automation Group of Companies to increase its product portfolio.

To consolidate the multiple disciplines Perimeter Security (EA) Limited changed its name in August 2003, amalgamating two companies into EA Group (UK) Limited.

### EA Group aim to encompass the future

#### requirements of an industry.

We incorporate advanced operating features, multiple safety functions, and energy efficient configurations, to encompass the most demanding criteria for modern building design.

The Company was originally founded in the UK in 1983 to provide high quality automatic gate installation and maintenance in the Home Counties. In 1995 Perimeter Security (EA) Limited was incorporated as part of the Electro With the acquisition of Automatic Door Maintenance Limited (ADMI) in July 2007, EA Group (UK) Limited further increased its knowledge and portfolio into the automatic door industry and incorporating our extensive experience of access control are now a major player in the supply and installation of turnstiles.

# **Company Information**

Registered Name:	EA Group UK Ltd
Registered Address:	Units 20-21 Bookham Industrial Park Church Road, Bookham, Surrey, KT23 3EU
Telephone: Fax No: Email:	01372 459536 01372 454778 accounts@ea-group.co.uk www.ea-group.co.uk

#### Incorporation

Company Reg No:	3094251
Place of registration:	Companies House, England & Wales
Date of registration:	7th August 2003

#### Taxation

UTR No:	4999834257
VAT Reg No:	664124937

#### **Parent Company**

Electro Automation Ltd

EA House, Damastown Industrial Park Mulhuddart, Dublin 15, Ireland

Telephone: Fax No: 003531 824 6666 003531 824 6645

www.electroautomation.com

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Insurers

Arch Insurance (UK) Limited

Cornerblock 2 Cornwall Street, 9th Floor Birmingham, B3 2DX United Kingdom Telephone: +44 0 333 207 2250

Insurance certificates in Appendix

**Auditors** 

Boylan & Dodd 41 Percy Place Dublin 4, Ireland

## The Team

Director:

Director:

Commercial Director:

Technical Director:

Administration Manager:

**Project Manager** 

H&S & Draftsman Manager

Robert L Munday

Patrick Doherty

David Greenyer

Chris Munday

Lea Tilbury

Paul Skinner

Stuart Tilbury

# About Us

EA Group (UK) Limited was developed to provide a comprehensive installation and support service within the entrance systems, access control and security market. Over 27 years on, we remain committed to develop new business streams compatible with the EA Group philosophy of providing a progressive attitude to new technology, service delivery and meeting the needs of our customers and staff, with a flexible and workable



## **Corporate Social Responsibility**

The Company is very aware of its responsibilities to itself, as well as those to others, acknowledging how we may impact upon the communities and the environment in which we operate.

EA Group Uk Limited is a part of the Electro Automation group of companies, a leading installer of entrance solutions and electronic security systems. Visit www.ea-group.co.uk for more information.

EA Group specialises in the design, supply, installation and total support of automatic doors, turnstiles, electronic security and traffic systems. EA Group is a market leader and are proud of an impressive track record in completing projects that have met customer requirements in the most cost effective manner.

EA Group employs a highly-capable and experienced management team who are supported by specialists, covering all relevant engineering disciplines, to

provide customised entrance and security systems to meet each clients unique requirements.

Contracts undertaken cover a broad sweep of electronic security systems from door entrance solutions and turnstiles to access control and CCTV systems, and from car parking solutions to automatic gates and barriers, the company has completed projects on time and to budget.

Our core values encapsulate our business philosophy. We are an ethical business conducted with integrity, independent, with a passion for the business, our employees and the wider community.

Trust, honesty and integrity are paramount to our business.In turn these core values are cascaded into our approach to Corporate

and Social Responsibility, reflecting our commitment to encourage our colleagues to combine local ambition with community objectives and environmental awareness.

The company defines Corporate Social Responsibility as follows:

- we always aim to conduct business in a socially responsible and ethical manner;
- the environment as well as the safety of people enjoys our highest priority;
- our company fully supports the existing human rights;
  we are keen to support and interact with the communities in which we work.

EA Group is committed to the following CSR principles:

- · We will manage our business with pride and integrity.
- We will make participative decisions and engage with employees, customers and consumers wherever possible.
- We aim to provide a safe, fulfilling and rewarding career for all of our employees.

The Company guarantees that all issues concerning Corporate Social Responsibility are supported in our day-to-day business activities and administrative matters.

The company commits itself to being recognised as an organisation understanding and protecting Corporate Social Responsibility, and believes that in doing so considerable value will be added for its staff and clients alike. This policy relates to all activities dealt with by or on behalf of the company.

The company's employees (irrespective of the type of contract in effect between the Company and themselves) wholly embrace the considerations of Corporate Social Responsibility outlined in this policy. The company's management team leads by example in this regard, as it continuously integrates those concerns into its daily business routine.

The management team members make certain that proper organisational structures exist to identify, follow and manage Corporate Social Responsibility matters and performance.

This policy is reflected in the following areas, which reflect existing and emerging standards of Corporate Social Responsibility:

Business Ethics and Transparency

The company is dedicated to maintaining high standards of integrity and corporate governance practices enabling it to continue the excellence in our operations, and to advance confidence in our management systems. The company will carry out its business in an honest and ethical way identifying the importance of protecting all of its assets be they financial, physical, environmental or social.

Environmental Health and Safety

The company is dedicated to protect the health and safety of all people who come in to contact with its services including employees, contractors and the general public. We will not compromise the health and safety of any person and we will ensure as far as is reasonably practicable a safe and healthy workplace.

The company will strive to advance responsible environmental practices and continue to improve. All the company's' employees are responsible for helping to work in a safe workplace and for operating in an environmentally accountable manner.

## ISO14001 UKAS

In July 2023 following an assessment by an independent body, EA Group (UK) Limited was awarded ISO 14001 certification. At the time this certification had only been achieved by less than 10% of UK businesses and demonstrates EA Group's forward vision in setting the standard in our industry for Environmental responsibility.

## **Annex of Locations**

This is to certify that the Management System of:

E.A Group (U.K) Limited incorporating EDS (Electrical-Data-Security) Limited

has been approved by 3core<sup>2</sup> Certification and is compliant with the requirements of:

Standard(s) ISO14001:2015

Certificate Number: Version Number: Initial Registration Date: Transfer Date: Recertification Decision Date: Expiry Date: 00218-EMS 01 18th July 2023

17th July 2026

#### Scope of Registration:

Installation and Maintenance of Access Control Systems. The Supply and Installation of Automatic Entrance, Security Fencing, Car Park Control Systems and Traffic Flow Management Systems. Design, Manufacture, Installation & Maintenance of Automated Fabrications including Structural Steelwork (IAF Code: 28)

Signed:





Director

This certificate well remain current subject to the company maintaining its system to the required standard, This will be monitored regularly by 3core<sup>4</sup> Certification, Furthe clandication regarding the scope of this certificate and the applicability of the relevant standards' requirement may be obtained by consulting 3core<sup>4</sup> Certification, -

834, Brohwood Boulevard, Birchwood, Warrington, WA3 702, United Kingdom of Great Britain and Northern Ireland Joore<sup>4</sup> Certification is accordited with UKAS and IAS. Both are signatories under the IAF multi-lateral agreement and are recognised as equivalent,

# Product Range

Supporting a wide range of products, systems and services, EA Group (UK) Limited is a recognised leader in providing automatic and manual revolving doors, sliding doors, steel security door systems, turnstiles, access control, intercoms, CCTV, automatic gates, barriers and bollards and pay on foot parking systems.



automatic and manual revolving doors

EA Group has a commitment to quality, precision and innovation that makes the company's products a first choice among architects, specifiers, and designers in the commercial building sector. We offer an extensive range of automatic and manual revolving doors that will compliment any building new or old



#### sliding doors

EA Group Pride themselves in being a market leader in not only supply and installation of Automatic Sliding doors but also the after sales customer care that so often gets forgotten

#### steel security door systems

EA Group has a commitment to quality, precision and innovation that makes the company's products a first choice among architects, specifiers, and designers in the commercial building sector. We offer an extensive range



of automatic and manual revolving doors that will compliment any building new or old



#### turnstiles

EA Group offer an excellent range of turnstiles combining impressive aesthetics with design, functionality and reliability.



#### access control

For over 30 years, EA Group have specialised in providing excellence in business and commercial access control and we know we can help you make the right choice. Being independent, we can offer you advice to ensure that you choose the right access control system that will meet all of your requirements



#### intercoms

We offer a comprehensive range of Intercom system solutions of which we can supply, install and support. Depending on the application, we can offer either an Intercom, a keypad or both integrated as a single unit and part of an access control solution from our supply partners



#### CCTV

EA Group has an established reputation as an expert installer and service provider for CCTV systems and are Samsung Techwin Silver partners. We have built an enviable position within the industry as a specialised company with the nationwide resources to offer a full

#### automatic gates

All EA Group gates are bespoke and manufactured to suit our client's requirements. We are the UK leader in Automatic Gate Design, Installation, & Customer Service and have over 30 years experience for quality installations.



and comprehensive CCTV design, supply, installation, service support and maintenance solution

#### barriers and bollards

Our security traffic barrier and bollard solutions are designed for the control and protection of public or private roads to vehicular traffic, permitting only authorised vehicle access by opening or closing a traffic barrier or retracting the bollard or bollards into the ground



#### pay on foot parking systems

EA Group have extensive knowledge of pay on foot parking systems, whether local authority, airport, leisure complex, hotel, hospital or shopping centre, we are the experts to enhance a clients revenue streams.

# Service and Support

EA Group (UK) Limited are service and support specialists and we pride our business on our un-rivalled level of commitment to our customers.

When we sell a product or system, we will offer you a choice of service and maintenance agreements that will suit your needs and give you the support and comfort of knowing that our expertise is always available.

We recognise that the products and systems that we install are crucial to the wellbeing, safety and security of your premises and people. Our fast response times in the event of a breakdown are therefore essential.

Regardless of how good any equipment is, mechanical or electrical failure can never be ruled out. The lifetime of your equipment will generally be greatly extended with the small investment of a maintenance programme saving you downtime and costs in the long run.



### 01 Service

EA Group (UK) are setting the standards and leading the industry with full-service support for all types of turnstiles, access control, CCTV, intercoms, automatic gates, entrance door solutions and pay-onfoot parking systems.



### 02 Support

Our support centre is manned 24 hours a day 365 days a year. This is coupled with our onsite 24 hour 365 days a year service and call-out support, which is the least our contracted customers expect, so that's what we provide.



### 03 Maintenance

At EA Group (UK) we recognise that each and every customer is an individual with specific needs. We strive to ensure that we meet the exacting needs of each of our clients. Maintenance Contracts are tailored to each and every site to ensure that you

achieve the best level of support and service on offer to you.



# **Quality Assurance**

EA Group UK Limited is an ISO 9001 quality accredited company.

An internationally recognised standard for management of a business's systems and

the standard that provides us with a framework for managing and improving our

#### company quality system using a process approach

Being an ISO 9001 accredited company, the standard ensures that our quality systems and procedures that we have in place will remain consistent, and continuously improves our commitment to customer service. Our commitment to quality and providing the highest level of service to our customers has been the ethos of our business

Our company is committed to total quality in everything that we do. It is our policy to continually improve our expertise and skills in delivering automatic entrances, security systems and parking management solutions that satisfy our customers'

needs and that cultivate customer loyalty. We achieve this by focusing our high standards on the following objectives:

- ensuring every employee is committed to meeting customers' requirements
- · actively listening to our customers and taking action where appropriate
- achieving "best practice" across all activities that meet both business and customer needs.
- developing employee skills to meet the challenges of a constantly changing industry through personal development and the implementation of effective training.
- · continuous improvement of what we do.

from day one.

• regular measurement and review of objectives to ensure they continue to meet business needs and policy & strategy



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Certification core

## **Certificate of Registration**

This is to certify that the Management System of:

E.A Group (U.K) Limited Units 20-21 Bookham Industrial Park, Church Road, Surrey, KT23 3EU

has been approved by 3core<sup>2</sup> Certification and is compliant with the requirements of:

Standard(s) ISO9001:2015

Certificate Number: Version Number: Initial Registration Date: Transfer Date: Recertification Decision Date: Expiry Date: 00218-QMS-001 01 18th July 2023

17th July 2026

#### Scope of Registration:

Installation and Maintenance of Access Control Systems. The Supply and Installation of Automatic Entrance, Security Fencing, Car Park Control Systems and Traffic Flow Management Systems. Design, Manufacture, Installation & Maintenance of Automated Fabrications including Structural Steelwork (IAF Code: 28)





Signed:

Managing Director

This certificate will remain current subject to the company maintaining its system to the required standard. This will be monitored regularly by 3core<sup>2</sup> Certification. Further clarification regarding the scope of this certificate and the applicability of the relevant standards' requirement may be obtained by consulting 3core<sup>2</sup> Certification.

834, Birchwood Boulevard, Birchwood, Warrington, WA3 7Q2, United Kingdom of Great Britain and Northern Ireland 3core<sup>2</sup> Certification is accredited with UKAS and IAS. Both are signatories under the IAF multi-lateral agreement and are recognised as equivalent.

# Accreditations

It is our policy to continually improve our expertise and skills in delivering security and parking management solutions that satisfy our customers' needs and that cultivate customer loyalty. We achieve this by focusing our high standards on the following objectives:

- · ensuring every employee is committed to meeting customers' requirements
- · actively listening to our customers and taking action where appropriate
- achieving "best practice" across all activities that meet both business and customer needs.
- developing employee skills to meet the challenges of a constantly changing industry through personal development and the implementation of effective training.
- · continuous improvement of what we do.
- regular measurement and review of objectives to ensure they continue to meet business needs and policy & strategy

### ISO9001

The standard is based around the principles of customer satisfaction, continual improvement and the development of a process based quality management system.

### ISO14001

In July 2008 following an assessment by an independent body, EA Group (UK) Limited has been awarded ISO 14001 certification. This certification has only been achieved by less than 1% of UK businesses and this prestigious award is supported by the Government and recognised world-wide.



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### ISO27001

ISO27001 is the new name for BS 7799. It is an internationally-recognised certificate for evaluating how an organisation securely manages its information and data. EA Group (UK) Ltd and EA Doors passed and were accredited with ISO 27001 by QMS after a multi-stage audit in March 2009 which rigorously evaluated all of our IT Systems, Data Handling and Security as part of a number of control objectives and accomplished control methods.

### Constructionline

We have Constructionline accreditation, our membership number is: 125514

### CHAS

EA Group have been audited and accredited with CHAS, the Contractors Health and Safety Assessment Scheme

### ADSA (Automatic Door Suppliers Association)

ADSA was formed in 1985 for the purpose of ensuring that its member companies offered superior levels of safety in the supply, installation and maintenance of automatic doors.

### **Construction Skills (CSCS)**

All of EA-Group's engineering staff are CSCS approved skilled contractors. CSCS is fast becoming the industry standard. It is supported by organisations such as the Major Contractors Group (MCG), National Contractors Federation (NCF), Major Home Builders Group (MHBG) and Civil Engineering Contractors Association (CECA) all of whom are committed to a fully qualified workforce by the end of 2010. Our major clients recognise our commitment



# Health and Safety

#### Health & Safety Training

All site engineers on joining EA Group receive induction training; this covers the safety procedures put in place by the company for safe site working, an overview of current legislation, manual handling, asbestos awareness and the use of abrasive wheels.

Specialist training is also provided in the use of the construction of mobile access towers, first aid and driver training. Managers receive training in current legislation and the responsibilities placed on them by this legislation.

#### CSCS

All site operatives hold CSCS cards, all managers who are responsible for liaising with principle contractors and organising installation sites prior to operative's attendance hold CSCS cards. Project managers hold the SMSTS certification and all supervisory site engineers have attained the SSSTS certification.



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#### **Risks Assessments**

Risks assessments are carried out to identify hazards to people working for, or affected by, the operations of the EA Group to identify hazards, their likely severity and the measures which the company will take for their control.

Where the company's operations are repetative, for instance the installation of a particular piece of equipment at several sites then standard risk assessments will be developed. For larger, more complex sites or those where there are requirements for any on-site hazards to be considered, a site specific risk assessment will be prepared.

#### BS7036 (automatic pedestrian doors)

All site operatives who commission automatic door products are required to achieve authorised technician status.

#### RIDDOR

EA Group recognises that it has a statutory responsibility as an employer to report specified incidents in accordance with the Health & Safety at work Act 1974 and the Reporting of Injuries, Diseases and Dangerous Occurrences Regulations 1995 (RIDDOR).

We record all incidents no matter how minor and these are discussed and minuted at weekly management meetings for immediate actioning upon.

	This Year - 4	This Year - 3	This Year - 2	This Year - 1	This Year
Enter Year	2019	2020	2021	2022	2023
Fatal Accidents	0	0	0	0	0
RIDDOR – Major Injuries	0	0	0	0	0
RIDDOR – Over 7 Day Accidents (post April 2012) & Over 3 Days Accidents (prior to April 2012)	0	0	0	0	0
RIDDOR – Dangerous Occurrences	0	0	0	0	0
RIDDOR – Reportable Diseases	0	0	0	0	0
Non RIDDOR reportable accidents (i.e. minor accidents not reported to HSE)	2	0	4	2	0
Health & Safety Prosecutions within the past 5 years	0	0	0	0	0
Health & Safety Enforcement Notices within the past 5 years	0	0	0	0	0

#### **Accident Statistics**

## **Appendix of Accreditation Certificates**

Automatic Door Suppliers Association Builders Profile Constructionline DHF CHAS Insurance document





## Certificate of Builder's Profile Premium Membership

The standard in PQQ data Exchange

www.buildersprofile.co.uk

This is to certify that

E.A. GROUP (U.K.) LIMITED

is a Premium Member of the Builder's Profile.

Account Registration Number: 42245			
Membership Commenced	Membership Expires		
26 October 2022	14 October 2023		

To verify this certificate please contact us on 01305 897448 or email us at info@buildersprofile.co.uk

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**Raising Standards** 

## This is to certify that

## EA Group (UK) Ltd - co no 1249

is a Full member of

## dhf

1 April 2023 - 31 March 2024

de

General Manager & Secretary

THE BARN | SHUTTINGTON FIELDS FARM | MAIN ROAD | SHUTTINGTON | TAMWORTH | B79 OHA

01827 52337 www.dhfonline.org.uk M info@dhfonline.org.uk

Door & Hardware Federation Registered in England No. 2537077 VAT No. 240 1122 34



The information on this certificate is correct at the time of issue. To confirm the validity of a contractor, please visit https://portal.chas.co.uk Full validation of this certificate should be made via the SSIP Portal www.ssipportal.org.uk

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	CONFIRMATION OF LIABILITY INSURANCE				
To whom it may concern					
We hereby confirm that we have arranged the following insurances for the period as shown:					
1.	Name of policyholder	E A Group (UK) Limited and/or EDS (Electrical-Data- Security) Limited and/or R L Munday			
2.	Policy number	APP49960COM (underlying) & BF066/00696717 (excess)			
3.	Date of policy commencement	30/03/2023			
4.	Date of policy expiry	29/03/2024			
5.	Insurer(s)	Arch Insurance for underlying insurance Folgate Ins Company &/or London Company Insurers &/or Certain Insurers at Lloyd's for Excess Insurance			
The insu	urer hereby certifies that:	-,			
	policies above satisfy the requirement thern Ireland, and these policies only o				
Cover Legal Liability to third parties and/or employees for accidental loss of or damage to property or for death and bodily injury arising out of the business within Great Britain, Northern Ireland, the Isle of Man or the Channel Islands other than Offshore – see underlying policy for terms and conditions.					
Interest	Employer's Liability	Limit of Indemnity	£10,000,000		
	Public Liability	Limit of Indemnity	£10,000,000		
	Products Liability	Limit of Indemnity	£10,000,000		
	Limits are aggregate limits for any	once source or original o	cause of claim		
	Note that Asbestos and Pollution (	Contamination exclusion:	s apply		
	Terrorism claims under the Employ	er's Liability Section are li	imited to £5,000,000		
For and on behalf of RS Risk Solutions Limited (Authorised Insurance Broker)					
S	Monghy		* APPROVED		
S M Shep	-		E Star		
Director, i 28 March	RS Risk Solutions Limited 2023		registered		
All information contained within this document is private and confidential and must not be disclosed to any other party without the prior written consent of RS Risk Solutions Limited					

+44 (0) 1342 580106 info@rsrisk.solutions RS Risk Solutions Limited Registered in England and Wales No. 11899365 Authorised and Regulated by the Financial Conduct Authority www.rsrisk.solutions Blackgrove Tandridge Lane Lingfield Surrey RH7 61W

